



## CARIBOU CARGO SURETY COVER POLICY

**EVERY PARCEL THAT ENTERS ONE OF OUR HUBS IS SCREENED FOLLOWING STRICT TRANSPORTATION SECURITY ADMINISTRATION GUIDELINES, AS WELL AS BEING CHECKED AGAINST SHIPPING DOCUMENTS FOR ACCURACY, AND EVALUATED TO IDENTIFY DAMAGE. WE TAKE THIS EXTRA CARE TO ENSURE ROAD SAFETY AND CUSTOMER SATISFACTION.**

- This cover is in respect to the physical condition of the item insured. By signing the agreement with Caribou Cargo, you agree that this covers only physical condition of the parcel, and not functionality of the item insured.
- Surety Cover is at 3% of the declared values to be insured against damage, if the value falls below a minimum of ZAR500 (at the spot exchange rate) the default premium cover will be ZAR500 per item insured.
- Should you choose not to have your goods covered by Caribou Cargo Surety Cover, please sign an indemnity cover form at the counter before any good will be shipped for those goods listed as Fragile.
- Fragile goods can be and are not restricted to: Electrical items like TVs, Stoves, Fridges, Washing machine, furniture, glass items, liquids, food or perishable items, musical instruments, technological accessories, marble, tiles, porcelains, optical instruments, and valuable collectibles
- Please check and inspect your parcels before leaving the premises as we will not be held liable for parcels that are damaged after.

