

## ROAD FREIGHT T&C's

- Road Freight Delivery Times Approximately 5 - 10 Days — All parcels will be charged on volumetric or actual weight whichever is greater at the time of forwarding the parcel to Zambia.
- How is volume weight calculated? L x W x H in cm and then divide by 2000 = Volume Weight. For all your parcels from 0 - 15kg, these are charged on actual weight.
- For anything above 50kg, please email us on [info.zm@cariboucargo.com](mailto:info.zm@cariboucargo.com) to get a quote. We also offer collection of parcels at a separate cost.
- Handling charges for parcels above 50KG at a cost of K300 for all.
- To use our FREIGHT ROAD SERVICE please ensure you add your customer ID and have it delivered to our RSA Road Freight Address.
- By registering as a customer of Road Shopper Logistics or by delivering parcels to Road Shopper Logistics Origin Warehouses, represents the customers' acceptance of agreement to our terms and conditions including but not limited to:
  - i. Parcels will only be held for 14 days before they begin to attract storage fees of K20.00 per day, after 1month without collection, these will be auctioned.
  - ii. Rates are for receiving your parcels at our warehouses and shipment to Lusaka and delivery to your nearest Road Shoppers collection point.
  - iii. Current cut off day is Wednesday COB for our weekly load, we endeavour to maintain this day, however this is subject to change dependent on Parcels ready for dispatch that week.
  - iv. Quotations can be provided for larger shipments in advance—Please email accurate weights and dimensions to [info.zm@cariboucargo.com](mailto:info.zm@cariboucargo.com), we will provide you with an estimate of duty applicable as well should you desire to add that cost in.
  - v. All charges to be paid in full upon collection from our offices. **(Please note that parcels 4 tons and larger require a 50% downpayment before processing can commence)**
  - vi. All parcels are rounded up to the nearest 1kg, with minimum being 1kg.
  - vii. Any expense incurred in getting the parcels to our warehouses is the responsibility of the client
  - viii. We recommend that your parcels are sent tracked by suppliers when delivering to our warehouse.
  - ix. Dutiable items must be accompanied by an invoice stating value of goods whenever possible
  - x. Customers will be liable to pay customs duties and VAT incurred upon clearance at destination when customs levy duties. Should you need SADC declaration or SAD500 forms these will be provided to you upon request, at an administration fee that is subject to change by Road Shopper Logistics.
  - xi. Parcels to be Pre-Customs cleared before the truck arrives at the border to avoid delays at the border.
- **Border Standing Time/Demurrage of USD300 per day after 36 hours from time of arrival of Truck at the border will apply for shipments not Customs cleared until when the Truck leaves the border.**
- **Insurance: If you would like to insure your goods with Road Shopper Logistics, please email, [info.zm@cariboucargo.com](mailto:info.zm@cariboucargo.com) for a quote and Terms and Conditions. Where insurance is not taken out by client, liability of the company will be limited up to a maximum of ZAR1000, to be calculated on the spot rate, where spot rate will be the ruling currency rate on the market.**

Full terms and conditions are on our web site [www.cariboucargo.com](http://www.cariboucargo.com)

### Road Freight Receiving Address Example:

Caribou Cargo,  
Customer Name & Customer ID  
Gate 3, Unit 9  
10 Corova Street,  
Jet Park  
Boksburg  
1459  
Caribou Cargo Tel: +27 74 558 3230

